

CALUMET COLLEGE OF ST. JOSEPH SAYS EMPOWER IS ESSENTIAL FOR THE ACCREDITATION PROCESS



**Calumet College of
St. Joseph**
Whiting, Indiana

“We are totally reliant on EMPOWER for day-to-day operations and maintaining accreditation.”

*Dr. Joi Patterson
COO and VP of Academic Affairs
Calumet College of St. Joseph*

CHALLENGE:

Like all schools, Calumet College of St. Joseph (CCSJ) must meet certain accreditation standards, such as those established by the Academic Quality Improvement Program (AQIP). Because AQIP is ongoing, the school must keep track of many benchmarks and data metrics, including test scores, progress reports and more. They use EMPOWER to track this data, but because users are isolated and spread across multiple departments, they found themselves employing different processes and procedures — including ones that were unnecessarily manual and time-consuming.

SOLUTION:

CCSJ realized that in order to successfully streamline data and avoid challenges, all users needed to follow similar, efficient practices. To get everyone on the same page, they launched an AQIP project with the goal of making the best use of EMPOWER. As part of the project, they created a standing EMPOWER committee comprised of key cross-functional users from multiple administrative departments. With biweekly meetings, the team has worked together to gain a deeper understanding of the system and develop best practices for usage. They also added additional user-defined fields in EMPOWER to allow them to track accreditation data with ease.

THE EMPOWER DIFFERENCE:

One of EMPOWER’s main differentiators is that it’s incredibly flexible and configurable for any school. Just like CCSJ, many users make adjustments to best suit their specific needs. EMPOWER releases between 150 and 200 enhancements every year, which are available to clients as part of their annual support package.

Service and training are two other areas in which EMPOWER excels. Because successful use of the system is contingent upon every user knowing the best operational practices, we make training a key component of our partnerships. Sessions can be hosted at our facilities or yours, and we also offer webinars and online learning classes. Your ability to use the EMPOWER system to its fullest potential is one of our top priorities.

Better Software. Better Service. Better Value.