

GENEVA GENERAL HOSPITAL SCHOOLS OF NURSING USE EMPOWER TO STREAMLINE LOAN NOTIFICATION PROCESS



**Geneva General Hospital
Schools of Nursing**
Geneva, New York

“EMPOWER’s ability to automate our daily functions has been truly remarkable. It’s what I enjoy most about the system.”

*J’Dale Berner
Financial Aid Administrator
Geneva General Hospital
Schools of Nursing*

CHALLENGE:

With ever-increasing regulatory requirements, financial aid administration becomes more and more complicated each year. Administrators at Geneva General Hospital Schools of Nursing relied on a manual, time-consuming process to complete the loan notification process, which often took their focus away from other important tasks. To complete the process, they would save a disbursement report, convert it to Excel format, and then use mail merge to create a notification letter to print and send to students. With the desire to free up time and improve their efforts to go green, Geneva hoped to discover a way to electronically manage and streamline their entire loan notification process.

SOLUTION:

One day, after exploring the EMPOWER database, Financial Aid Administrator J’Dale Berner discovered EMPOWER’s Loan Notification Tool. Also known as FA/S75, it enables financial aid users to make the loan notification process completely electronic. In addition, EMPOWER’s Financial Aid module allows students to have real-time access to their information. J’Dale noted that the new process generated an incredibly positive response, as it cuts down on the time students spend waiting to receive their awards. Plus, the financial aid team has much more time to focus on other important tasks.

THE EMPOWER DIFFERENCE:

The EMPOWER team understands the unique challenges that nursing schools face today. Because it is so flexible and configurable for every school, EMPOWER allows users to make adjustments that will best suit the specific needs of any program. The ability to quickly and electronically process government-required financial aid notifications makes operations as efficient as possible.

By using EMPOWER, schools can effortlessly streamline financial aid processes, accreditation documentation and administrative functions — and those are just a few capabilities. The unique ability to adapt to the ever-changing needs of the healthcare industry makes EMPOWER the clear choice for any nursing school.

Better Software. Better Service. Better Value.